



OTGRA FALL 2024 CONFERENCE SESSIONS

WEDNESDAY, OCTOBER 16, 2024

GENERAL SESSION –GRAND EVENT CENTER

- **9:00 am Presentation of Colors, Welcome and Prayer**
Ashley Burnside, OTGRA Chairperson, Eastern Shawnee
- **9:30 am OTGRA Business Meeting**
- **10:45 am Enhancing Casino Security: Leveraging Facial Recognition Technology with Impact**
Mike Chaffee, Director of Business Development, eConnect Global, Inc.

Human Trafficking is one of the most profitable and pervasive forms of transnational organized crime, affecting an estimated 25 million people worldwide annually. Unfortunately, casinos and hospitality venues are often targeted by traffickers due to the transient nature of these environments.

Learn how cutting-edge facial recognition technology is helping casinos combat human trafficking, self-excluders, and criminal activity in real time. Learn how the association of acquaintances as an innovation in facial recognition is a game changer. Discover how eConnect's facial recognition software maps associations between individuals, enabling your security team to identify and monitor potential trafficking networks within your property, along with insight on several use cases

- **1:30 pm Developing Effective Self-Regulation on a Strong Regulatory Foundation**
- *W John Flynn, Omni Seminars LLC*

This is a general session speech on developing effective self-regulation. In 2022 I discussed the importance of a strong regulatory system. In this presentation, I will use those principles to show how to develop an effective system of self-regulation to protect our tribal gaming interests. This will begin with effective pre-licensing investigations and flow into developing effective minimum internal control standards and the proper training of staff to ensure the purpose of these procedures is accomplished each day. We will discuss how problems occur and how effective MICS, security, and surveillance practices can protect the games, our properties and our customers in the face of complex challenges.

BREAKOUT SESSIONS:

COMMISSION – GRAND BALLROOM

- **2:45 pm IGRA, CFRs and Compacts**
James Acres, President, Acres Bonusing
This presentation focuses on the history and high-level mechanics of the IGRA, CFRs, and Compacts and is aimed at helping folks "see the forest." First presented in April 2024, many in the audience followed up and asked for the presentation slides to share with their colleagues who couldn't make the session.
- **4:00 pm Navigating the NIGC Enforcement Process**
William R Norman, Partner and Kirke Kickingbird. Counsel, Hobbs, Straus, Dean & Walker, LLP
This presentation will discuss the monitoring, investigation and enforcement provisions of the IGRA and its implementing regulations. Attendees will follow the life cycle of the NIGC's enforcement, including but not limited to, issuance of a Letter of Concern, Notice of Violation, and Temporary Closure Order. The presentation will also explore the agency's adjudicatory process and nuances that may arise on appeal.

WEDNESDAY, OCTOBER 16, 2024, con't

COMPLIANCE & SURVEILLANCE – BALLROOMS 2&4

- **2:45 pm Sports Betting: An Overview of the Legal & Regulatory Issues**

William R Norman, Partner and Kirke Kickingbird. Counsel, Hobbs, Straus, Dean & Walker, LLP

This session will discuss the legal authority for, and regulatory issues surrounding, tribal sports betting in Oklahoma. Attendees will be provided a brief recent legal history of sports betting in the United States, as well as a cross-jurisdictional survey of tribal-state sports betting regimes and what can be learned from those systems with respect to Oklahoma gaming tribes' future offering of sports betting.

- **4:00 pm Securing the Future: The Critical Role of Cybersecurity Standards in Regulatory Oversight**

Rudy Stevenson, Sr. Government Relations Executive, GLI

Gaming Commissions play an important role in regulating and overseeing the gaming industry including both traditional and online gaming platforms adopting cybersecurity standards is essential. Adopting standards ensures a secure, fair and trustworthy gaming environment that is essential for sustainable growth of the industry

AUDIT & INVESTIGATIONS – BEAR ROOM 1, 2&3

- **2:45 pm MICS, TICS, and SICS for Auditing Revenue**

Lora Taylor/Shannon Swebston, Auditors, NIGC

This course we will focus on 543.24 (Auditing Revenue) along with the elements of controls and how to recognize areas in the MICS, TICS and SICS where detailed procedures should be written. The discussions will revolve around the application of concepts through examples and past experiences. The goal of this course is to help understand the process of developing internal controls and applying the controls to the gaming environment.

- **4:00 pm Unlocking Financial Statement Secrets**

Doug Parker, Tribal Services Supervisor, Finley & Cook CPA's

Full disclosure: financial statement should not have any secrets! However, join this session to discover the fascinating world of financial statements in our interactive session.

Throughout our time together, we'll explore the essential components of the Statement of Net Position, Statement of Activities, and Statement of Cash Flows, providing practical tips for managing and regulating Tribal enterprises. Join us to boost your financial knowledge and gain confidence in making informed decisions.

TECHNOLOGY – DEER ROOM

- **2:45 pm Cybersecurity: How Do We Know if We're Doing Enough?**

Renita DiStefano, President & CEO, Second Derivative

In today's digital landscape, cybersecurity has become a critical concern for Tribal Casinos. This presentation, titled "How Do We Know If We're Doing Enough?" aims to address the pressing question of how to gauge the effectiveness of cybersecurity measures and key indicators of cybersecurity readiness, such as compliance with industry standards, regular risk assessments, and incident response capabilities.

- **4:00 pm GAT: Using and Adopting the iGSA Gaming Authentication Terminal Standard**

Thorston Toms, Regulatory and Technology Advisor, GLI

GAT allows for quick and accurate verification of software signatures without the need to power down or open logic boxes of compatible gaming machines. If you are interested in GAT this is the session for you.

LICENSING & INVESTIGATION – EAGLE 1&2

- **2:45 pm LASO Discussion Group**

Natalie McClain, Asst Licensing Manager/LASO, Chickasaw Gaming Commission

Interactive group discussion on LASO processes, updates and general inquiries.

- **4:00 pm Vendor Licensing Discussion**

Reilly May, Assistant Licensing Manger, Chickasaw Gaming Commission

Interactive group discussion on vendor licensing trends, processes, and general inquiries.

THURSDAY, OCTOBER 17, 2024

BREAKOUT SESSIONS:

COMMISSION TRACK – GRAND BALLROOM

- **9:00 am The Evolution of Problem Gambling Programs in OK – 2004-2024**
Wiley Harwell, D. Min., LPC, ICGC-II, BACC Ex. Director of OAPGG
The purpose is to highlight the best practices for Tribal responsible gambling programs by reviewing its' evolution for the past 20 years
- **10:30 am On the Move: Safeguarding Your Journey with Expert Travel safety Tips**
Julie Hakman, President, PlusOne Screening and Panel
Join our expert panel as we delve into the critical strategies for maintaining safety while traveling. Featuring seasoned travelers and security professionals, this discussion will cover essential topics such as pre-travel planning, personal security, and emergency preparedness. The panelists will share practical insights and real-world experiences to help you navigate the complexities of travel with confidence. Whether you're a frequent traveler or seeking to enhance your travel safety knowledge, this session will provide valuable guidance to safeguard your journey.
- **11:30 am Round Table Lunch & Learn**
Ashley Burnside

COMPLIANCE & SURVEILLANCE – BALLROOMS 2&4

- **9:00 am GAT Verification**
Cody Bearhill and Jamie Marshall, Compliance Supervisors, Cherokee Nation Gaming Commission
Learn the lexicon of sports betting terms with this session. Every field of endeavor has its own language, walk away from this session with a broad knowledge of the terms of sports betting.
- **10:30 am Pentest with Purpose Maximizing Security Impact with Focused Testing**
Doug Parker, Tribal Services Supervisor, Finley & Cook CPA's
As digital threats continue to evolve, penetration testing (pentesting) has become a cornerstone of cybersecurity. However, not all pentests are created equal. "Pentest with Purpose" is a one-hour talk designed to challenge the status quo of cybersecurity testing by arguing that unfocused and improperly scoped penetration tests are not just ineffective, but potentially dangerous. Offering a false sense of security, these aimless tests can lead organizations into complacency, overlooking the real vulnerabilities that threaten their operations.
- **11:30 am Round Table Lunch & Learn**
Terry Hale

AUDIT & INVESTIGATIONS TRACK – BEAR 1, 2&3

- **9:00 am Minimum Bankroll Calculations: Why and How?**
Charlie Parker, Audit Program Analyst, NIGC
During this course we will go over NIGC MICS Part 543 Requirements for Minimum Bankroll. Discussions will revolve around why it's important to establish a Minimum Bankroll and how to complete a Minimum Bankroll calculation using the NIGC worksheet.
- **10:30 am All of That Money, Where Did it Go? The Truth About Fraud**
Steve Bowman, Partner and Chance Nichols, Senior Auditor, Rose Rock CPA's
This breakout session presentation is intended to give insight into fraud generally and within the gaming industry including: (1) the types of fraud; (2) the motivations and circumstances that give rise to fraud; (3) how fraud is typically identified versus how most people think fraud is identified; (4) the most common areas in which fraud occurs in a casino operation; (5) actual examples of fraudulent schemes including how these frauds were detected and what could have been done to prevent them; and (6) an overview of what can be done to reduce the risk of fraud and increase the odds of fraud detection including fraud risk assessments, control activities, monitoring, control environment, and other practical methods. This live demonstration will include testing Software with the Kobetron 4000 Pro, Verify + and BMM Boat and time for all questions following the demonstration
- **11:30 am Round Table Lunch & Learn**
Crystal Houston

TECHNOLOGY – DEER ROOM

- **9:00 am Software Signatures**

Thorston Toms, Regulatory and Technology Advisor, GLI

What are software signatures and why are they needed?

This talk will begin by exploring the common pitfalls of generic penetration testing, highlighting real-world examples where such approaches have led to missed opportunities for security enhancement. The discussion will then pivot to the core philosophy of pentesting with purpose: a strategic, targeted approach that aligns with an organization's specific risk profile and security needs.

Join us for "Pentest with Purpose" to learn how to transform your penetration testing efforts from a routine checkbox to a strategic tool in your cybersecurity arsenal. Whether you're a security professional, IT manager or organization leader, this talk will equip you with the insights needed to ensure your pentesting activities are not just conducted but with a clear and impactful purpose.

- **10:30 am Incorporating and Regulating AI in Tribal Gaming**

Jeran Cox, IT Auditor, NIGC

This course will focus on Artificial Intelligence within the gaming industry and elsewhere. Through examples both new and old participants will learn how AI has been used in gaming for years, and how AI will continue to evolve and affect our work environments. From a gaming regulatory perspective, the course will address some of the benefits and dangers of this rapidly progressing technology, and ways to reduce risk to tribal assets via effective controls.

LICENSING & INVESTIGATION – EAGLE 1&2

- **9:00 am Financial Investigation of Vendor Companies**

W John Flynn, Omni Seminars LLC

The purpose of this session is to discuss financial investigative techniques to help ensure that Vendor companies are suitable to receive the privileged gaming license. The session will teach an efficient, risk-based investigative methodology. This approach helps ensure important issues affecting vendor suitability aren't missed in the investigative process. We will also discuss how these techniques can expand the scope and effectiveness of the background investigation.

- **10:30 am Financial Investigation of Vendor Principals and Primary Management Officials**

W John Flynn, Omni Seminars LLC

- The purpose of this session is to discuss financial investigative techniques to help ensure that Vendor Principals and Primary Management Officials are suitable to receive the privileged gaming license. The session will teach an efficient, risk-based investigative methodology. This approach helps ensure important issues affecting suitability aren't missed. We will also discuss how these techniques can expand the scope and effectiveness of the background investigation.

- **11:30 am Round Table Lunch & Learn**

Rene Smith

GENERAL SESSION – GRAND EVENT CENTER

- **1:00 pm Future of Tribal Gaming, Taking the First Steps into Mobile and Digital Technologies**

Jonathan Petteimerides, Jeremy Tyra and Crystal Houston, Managing Partner, Compliance Manager, KYPROCK and Chickasaw Gaming Commission

The future of tribal gaming operations will be multi-channel and Oklahoma tribes are taking their first steps into mobile and digital technologies. Gain insight into what operators should consider from selection of partner to successful delivery of new propositions, to your customers. How can regulators help support the launch of digital technologies and where should their focus be, to help enable success KYPROCK Capital, independently advise tribal operators on their digital growth strategies and invest in technologies, which enable operators to be successful.

Their partners, Jonathan Petteimerides and Jeremy Tyra, have significant international and local market expertise and will share insights with the OTGRA audience, on specific considerations for operators across technology choice and implementation, developing unified customer propositions plus the importance of colleague departmental engagement, when delivering projects such as mobile on premises gaming.

Regulators will learn insights and considerations from other markets, which may benefit the successful support and delivery of digital regulated technologies.

THURSDAY, OCTOBER 17, 2024, con't

- **2:15 pm REDW Advisors and CPAs**
Brian Grayek, IT and Cybersecurity Director, REDW
- **3:15 pm Closing Comments, Door Prizes & Drawings**

*Thank you for attending this Conference and for your support of OTGRA.
See you at Hard Rock-Tulsa in May 2025!*

